

Aditinet-as-a-service



WINNER
Channel Service
Provider of the Year
Aditinet



Helping you to maximise time and efficiency

Pre-sales

Pre-staging

Resourcing desk

Consultancy

SOC support

Call escalation

Reduce costs, complexity and overheads with our range of as-a-service options.

Services:

L1, 2 and 3 support capability
24/7 monitoring from dedicated SOC
Incidents alerts
Pro-active management
Configuration updates on device
Change management process
Break-fix deployment of config
Device management & monitoring

Change is constant in IT, so outsourcing can help to make your services and solutions sustainable. Identifying areas that benefit from managed services can improve your company efficiency and fuel your growth.

Aditinet SOC services help to ensure that your customer products are constantly under review for any incident or failure. We can work to augment your current offers or build a brand-new service for you.

Our team can support you across your portfolio of technologies from initial contact through to professional services and ongoing support.

We include management and training to ensure that we can offer the best and most relevant support available.

Advantages:

Resilience – sickness; holiday
Managed scaling of resources
Experts in each field (multiple people)
Lower overheads
Integration with your systems

Included:

Management; direction; reporting
Monthly reporting
Service levels

Contact us on
<https://aditinet.uk/contact-us>